Relax
Escape
Experience

NORTHLAND
COACH & TRAVEL

Lightning Ridge

6 Days

Monday 28 March to Saturday 2 April 2022

Depot / Office
485 Armidale Rd.
Elland

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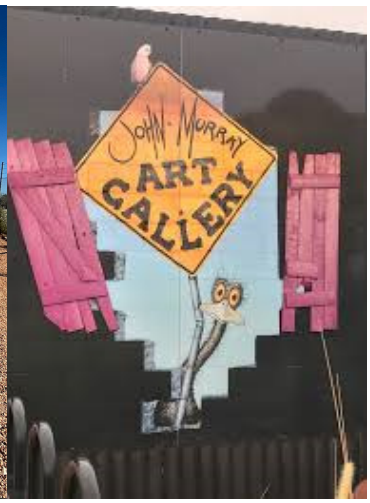
Correspondence to:
PO Box 45,
South Grafton NSW 2460



Tour Departs Grafton 8.00am

Monday 28 March 2022
Other pick up points to be arranged

Tour Inclusions

- Quality Accommodation
- Guided Tour of Lightning Ridge
- Guide Underground Mine Tour & Fossicking
- Visit John Murray Art Gallery
- Visit Chambers of the Black Hand
- Guided Tour of Amigos Castle
- Full Day Guided Tour to The Grawin
- Lunch at the Glengarry Hilton
- Visit the Cactus Sanctuary
- Meals as indicated in itinerary
  (B) breakfast, (L) lunch, (D) dinner
- Entry to attractions as set out in itinerary
- Luxury five star coach travel
- Professional and caring Coach Crew

TOUR COST All prices per person twin share.

Travel Club Members	**$1,735.00**
Non Members	**$1,795.00**
Single Supplement	**$410.00**

Deposit of $200.00 is required at the time of booking with balance due on or before 14 February, 2022.

Cancellation provisions apply contact our office for full details.
Itinerary subject to change without notice. Minimum numbers apply.
Payments can be paid by Cash, Cheque, Money Order or
Credit card facilities are also available.
Direct Deposit: National Australia Bank
BSB: 082 551 Acc: 24 556 3506
Acc Name: Hale Client Trust Account
Please give your surname as a reference.

Day 1 — Monday 28 March Home to Moree L D

Welcome to our 6-day tour to Lightning Ridge, the only place in Australia (and one of the few places in the world) where the precious and highly prized black opal is found. Catch up with friends old and new as we head west to Inverell where we stop for lunch at the Inverell RSM Club. This afternoon we travel to Moree which is well known for its artesian bore baths. They are used by people from far and wide and are renowned for relieving rheumatic and other muscular complaints. Our motel is one of only a very small number of local accommodation with direct access to its own natural artesian hot thermal pools. The property has three pools in total. Two of these pools are filled with natural Artesian bore water from their own private bore.
Accommodation:- Artesian Spa Motor Inn, Moree – 02 6752 2466

Day 2 — Tuesday 29 March Moree to Lightning Ridge B L D

Following breakfast, we make our way through to Lightning Ridge. Upon arrival we have lunch at the Outback Resort then collect our local guide for a tour of town. With its stark and scarred landscape this town has a peculiar fascination for visitors. During our tour we'll view an open cut mine, see the Bore Baths and Coopers Cottage. This authentic miner's camp was built in 1916 and is a genuine historical display of early pioneer living. After our wonderful day we check into our accommodation, which will be our home base for the next three nights.
Accommodation:- Lightning Ridge Outback Resort, Lightning Ridge – 02 6829 0304

Day 3 — Wednesday 30 March Lightning Ridge B L D

After breakfast we head to the Open Mine adventures to experience the atmosphere of an underground mine. We also have a tour including a video presentation and explanation about opal mining. We then visit the showroom to

view the opals that came from the mines in this area. Next is a visit to the John Murray Art Gallery. John has been kept busy adding to his mural on the outside wall of the Gallery, affectionately named "Billygoat Lane" (in reference to its original name). We have some free time for lunch (own expense) before an afternoon visit to the Chambers of the Black Hand. Opened in April, 2007, this is a unique tourist mine. At 11.2m underground, local artist Ron Canlin has created the most amazing paintings and sculptures. There is The Last Supper, Archangel Gabriel and the Chinese Terracotta Warriors. Ron is constantly carving new work, such as a samurai warrior so there are changes every day. The second level is a mine that has been worked for over 100 years and all the old shafts and drives that were dug by the old timers are still there. On this level a geology tour will give us the different strata's opal formation which is an experience not be missed. Overall, it is a very unique visit. Our last stop for the day is to Amigos Castle, a huge Italian Style Castle built by one man from ironstone. We'll take a look around then return to our motel.
Accommodation:- Lightning Ridge Outback Resort, Lightning Ridge – 02 6829 0304

Day 4 — Thursday 31 March The Grawin B L D
No trip to Lightning Ridge would be complete without a trip to The Grawin. We'll see interesting places like The Pub in the Scrub, The Glengarry Hilton and Sheepyard Flats. Located about 70km west of Lightning Ridge, The Grawin was established in 1908 with the discovery of the opal at "Hammond Hill". Further discoveries in 1920 at "Richards Hill" put the unofficial village on the map. It was at Grawin that the largest opal 'Light of the World' was found in 1928. Since the first discovery of opal in the region, people have come and gone in tides with each new strike, seeking their fortune in search of the rainbow in the rock. It is believed that a field at Grawin was discovered in 1905 but it wasn't until the 1970's that it became a major field in its own right. The Mulga Rush, which began in 2000, is the biggest opal rush since the Coocoran was discovered in the early 1900s. The Sheepyard area was named after a find of opal near the fence of the old Sheepyards. A local guide will join us on our day's tour and lunch is enjoyed at the Glengarry Hilton. After a great day we head back to Lightning Ridge the remaining of the afternoon is ours at leisure.

***** Please Note: Today's Touring depends on local weather and road conditions*****
Accommodation:- Lightning Ridge Outback Resort, Lightning Ridge – 02 6829 0304

Day 5 — Friday 1 April Lightning Ridge to Moree B L D
Before we leave the area we visit Bevans Cactus Farm. Started in 1966 and now encompassing two passionate generations, Bevans' host the largest cactus nursery in the Southern Hemisphere with approximately 2,500 young and aged varieties. Grown from seeds collected from around the world, many plants are now over 100 years old, with the oldest being nearly 150 years of age. From here we head to Walgett. Found near the junction of the Namoi River and Barwon River, this outback town is full of history, tranquillity and adventure. We have a slightly early lunch at the Walgett Memorial RSL Club. We now return to Moree and a familiar motel with time to relax and rejuvenate in the Artesian Bore Baths before dinner.
Accommodation:- Artesian Spa Motor Inn, Moree – 02 6752 2466

Day 6 — Saturday 2 April Moree to Home B L
The outback of Australia is truly memorable. With our bags packed with wonderful memories we make our way to Glen Innes where we stop for lunch at the RSL Club for lunch. We arrive home early afternoon after 6 days away discovering outback Australia with friends.

NORTHLAND COACH & TRAVEL—Terms & Conditions of Travel

These Booking Conditions set out the terms on which you contract with us for the delivery of travel arrangements for your trip. By making a booking with us, you acknowledge that you have read, understood and agree to be bound by these Booking Conditions. We reserve the right to change these Booking Conditions at any time prior to you making a booking request.

"You" and "Your" means all persons named in a booking (including anyone who is added or substituted at a later date). "We", "us" and "our" means Northlander Pty Ltd (ACN 091 030 358) trading as Northland Coach & Travel.

MAKING A BOOKING

A booking request is accepted when we issue a written booking confirmation and you have paid your deposit. It is at this point that a contract between us and you comes into existence subject to these Booking Conditions. We reserve the right to decline any booking at our discretion.

We commence providing services to you as soon as we accept your booking. This includes (often significant) work undertaken prior to travel to arrange and coordinate the delivery of your travel arrangements.

PRICES & EXCLUSIONS

Prices stated are in Australian Dollars ($AUD), include GST and are current at the time of publication. The price includes transportation, accommodation and inclusions as per the published itinerary.

Domestic airfares and airport/hotel transfers are not included unless specifically stated. Costs associated with insurance, meals (other than those stipulated), emergency medical costs, gratuities, and all items of a personal nature are not included.

PRICE SURCHARGES

We reserve the right to surcharge the cost of your booked travel arrangements prior to commencement for circumstances beyond our control such as fuel or air fare surcharges, or the imposition of new or amended Government charges.

DEPOSIT

A non-refundable deposit per person or $100.00 is required within 7 days (unless otherwise stated) of us accepting your booking. Please note that we may not hold any services for you until we receive payment of your deposit, meaning that services may become unavailable or prices may increase, in which case you will be responsible for paying the increased price, and we will not be responsible if services become unavailable.

FINAL PAYMENT

Payment in full must be received on or before the date as set out in tour brochure. Note some trips may require payment early or in additional instalments and this will be advised with the booking confirmation.

CANCELLATIONS BY YOU

You may cancel your booking by giving written notice to us. Cancellation fees and charges will be levied as follows irrespective of when notice of cancellation is received:

- any amounts we have paid or have contractually committed to pay to third parties to deliver your travel arrangements that we cannot reasonably recover (for example payments made or due to hotels);
- where we operate any of the services included in your travel arrangements (for example, coach travel), a reasonable amount attributable to such services which we determine we cannot resell;
- a fee which is the greater of the deposit and 10% of the booking value to compensate us for work performed up until the time of cancellation; and
- a fee not greater than 5% of the booking value to compensate us for processing the cancellation and any associated refund.

Cancellation fees and charges will not exceed payments received by us at the time of cancellation. If after the application of these fees and charges there is a surplus of payments you have made to us, we will refund this to you within a reasonable time.

You agree that these cancellation fees and charges are reasonable and required to protect our legitimate business interests.

Any payments we have made to third parties will only be refunded to you once we have deducted the above cancellation fees and charges and once we have actually recovered the amounts from the third parties. We will use reasonable endeavours to recover third party payments, but we make no guarantee that we will be able to make recoveries.

For group departures, a transfer of a confirmed booking to another departure date is deemed to be cancellation of the original booking.

ILLNESS PREVENTING TOUR COMMENCEMENT OR CONTINUATION

If due to any illness, suspected illness or failure to satisfy any required tests (such as a temperature test):

- an airline or other common carrier refuses you carriage;
- a hotel or vessel refuses to accommodate you; or
- we or our suppliers (acting reasonably) exclude you from the trip

and you are consequently prevented from commencing or continuing your trip, then:

- if you have already commenced your trip, we will provide you with reasonable assistance to arrange alternative travel arrangements or to continue the trip. This will be at your cost.
- if you have not commenced your trip then we regret we will not be in a position to provide such assistance.

We will not be liable to refund the cost of your trip (or any part of it) because we would have already paid (or committed to pay) suppliers and we would have already performed significant work preparing for the delivery of your trip and servicing your booking.

CANCELLATIONS BY US

Force Majeure - Prior to travel

If your travel arrangements cannot proceed due to flood, earthquake, war or civil strife, acts of terrorism, hurricane, cyclone, industrial disturbance, strike, fire, lock out, epidemic, pandemic, failure or delays of scheduled transportation facilities, or other Acts of God, or any law, order, decree, rule or regulation of any government authority, or for any other reason whether of a similar or dissimilar nature beyond our reasonable control (**Force Majeure**), we may at our election:

- postpone your travel arrangements to a future date, in which case we will issue you with a credit note equal to amounts paid at the time of postponement; or
- cancel your travel arrangements, in which case our contract with you will terminate.

If we cancel your travel arrangements and our contract terminates, neither of us will have any claim for damages against the other. However, we will refund payments made by you less unrecoverable third party costs and less fair compensation for work undertaken by us up until the time of termination and in connection with the processing of any refund.

Force Majeure - During travel

If we cancel your travel arrangements after your trip has commenced due to Force Majeure, we will provide you with a refund of recoverable third party costs only.

General

If we provide you with any alternative services or assistance where travel arrangements are cancelled because of Force Majeure, then you agree the amount to be refunded to you will be reduced by the value of these services and assistance.

If we have to cancel your trip for reasons beyond Force Majeure, you will be offered (at your election) a full refund of all funds paid over to us, or the offer of a trip of substantially equal or better quality if appropriate.

We disclaim any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of cancellation by us.

AMENDMENTS BY YOU

We will endeavour to accommodate amendments and additional requests. You acknowledge that these may not be possible to fulfil, and for group departures a transfer of a booking to a different departure is deemed a cancellation of the original booking. An amendment fee of $50 will be levied to cover communication and administration costs for any changes to bookings. You will also be required to pay any additional costs charged by suppliers.

AMENDMENTS BY US

Occasionally, we may need to make amendments or modifications to the itinerary and its inclusions and you acknowledge our right to make these modifications. If we become aware of a significant change to your itinerary or its inclusions prior to the commencement of your trip (where the trip can still proceed), then we will notify you within a reasonable time and give you the choice to accept the change, to receive a refund of the land portion of your trip or to accept an alternative trip if offered.

You acknowledge our right to substitute vehicles of a lesser standard in the event of mechanical breakdown or for other unforeseen reasons.

We disclaim any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of any amendment or change to the tour itinerary or its inclusions. In addition, you acknowledge that if an event of Force Majeure disrupts your trip (for example if a flood means that we are unable to leave a particular area), then you will be responsible for the costs incurred for additional accommodation and any other expenses incurred as a result of the disruption.

CLIENT NAMES – EXACTLY AS PER PASSPORT / DRIVER'S LICENCE

For security reasons, airlines and other suppliers, require names to be given exactly as stated in your passport or driver's licence. If you do not advise the correct information and we have to re-issue airline tickets or other documentation, then you will incur any fees charged, such as airline cancellation charges or re-issue fees, in addition to our own reasonable administration fees.

UNUSED SERVICES

No refunds will be made for of any travel arrangements not utilised, whether by choice or because of late arrival or early departure, including failure of transport to operate according to schedule, which we expressly disclaim liability for.

TRAVEL INSURANCE

It is strongly encouraged that you are adequately insured for the duration of your trip. We recommend a comprehensive travel insurance to cover cancellation, health requirements, luggage and additional expenses. The choice of insurer is yours. We strongly suggest that insurance be purchased at the time your deposit is paid, as cancellation terms will be strictly enforced from that time.

ACCOMMODATION

We reserve the right to substitute hotels, vessels and other forms of accommodation with properties or vessels of a comparable or higher standard.

HEALTH REQUIREMENTS

It is your responsibility to ensure that you have a suitable level of health and fitness to undertake the trip of your choice. If you suffer from a medical condition which may impact your ability to participate during travel, then you must advise us at the time you make your booking request.

We welcome travellers with special needs. However, if you require special assistance (such as pushing a wheelchair or assistance with walking), you must travel with a companion capable of providing the required assistance or care. Please note that we do not provide any special assistance.

We reserve the right to cancel your booking if any changed or non-disclosed medical conditions mean that you will require special assistance from our personnel which we cannot reasonably provide. We strongly suggest that your travel insurance policy includes comprehensive cancellation coverage.

We will not be liable for any damage, injury, death or loss of any kind arising from your failure to fully disclose relevant medical information.

INDEPENDENT SERVICES

We are not responsible for any additional activities or excursions that you arrange which are not included in the booked itinerary or principally sold by us. Any advice or recommendation made by a guide or local representative does not make us responsible or liable in any way.

ACCEPTANCE OF RISK

You acknowledge that travel involves personal risks which may be greater than those present in your everyday life. This could be as a result of activities such as swimming or visiting national or private parks. By placing a booking, you accept these risks.

GENERAL TOUR PROVISIONS

Room Share

We offer a matching service for solo travellers who are willing to share twin accommodation, saving on single supplements. Only travellers of the same sex will be matched. There are no guarantees that a match will be possible and we do not warrant the suitability or characteristics of any persons we match. Please do not request a solo-match if you snore. Please note that a person we match you with is not responsible to provide any assistance to you. If we are unable to find a match, single supplements will apply.

Authority on Tour

When joining a group tour, you undertake to conduct yourself in a manner conducive to good group dynamics. If you act in a manner that threatens or disrupts the safety or enjoyment of others on the tour, the tour leader may, acting reasonably, require that you leave the tour. You will not be entitled to any refund and you will be responsible for any additional costs you incur in this event.

Hygiene

While we may provide hand-sanitiser when you embark on coaches operated by us, you acknowledge that you are responsible for supplying your own hand-sanitiser, and any face-masks mandated to be worn by authorities.

Dietary Requirements

Special dietary requests are required to be notified to us at the time of booking. Although we will use reasonable endeavours to accommodate requests, we cannot guarantee requests will be met by suppliers. It is your responsibility to check that meals and beverages do not contain any allergens. We expressly disclaim any liability for meals or beverages that contain allergens.

Luggage

Due to strict government vehicle weight restrictions, you are permitted to a maximum of one (1) suitcase which must not exceed 20kgs.

RESPONSIBILITY

Services supplied by independent suppliers

Where a third party over whom we have no direct control (**Independent Supplier**) is the supplier of travel arrangements that form part of your trip, you acknowledge that our obligations to you are limited to taking reasonable steps to select a reputable Independent Supplier and arranging for them to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include but are not limited to airlines, railway and cruise operators, hoteliers, independent transport companies (i.e., vehicles not operated by Northlander Pty Ltd (ACN 091 030 358)), and common carriers.

We act as an intermediary only and you will be subject to the terms and conditions of the Independent Supplier. Any disputes between you and the Independent Supplier are to be resolved between you and them.

To the fullest extent permitted by law, we will not be responsible to you for any loss, damage, personal injury or delay attributable to the actions or omissions of an Independent Supplier.

Services we directly supply

To the extent only that we are the principal supplier to you of travel arrangements or other services which we control, then we will provide those travel arrangements and services with reasonable skill and care. We will only be responsible for our employees in the course of their employment, and for our agents and suppliers (where we are not the supplier's agent or an intermediary for an Independent Supplier) if they were carrying out the work we had asked them to do.

We will not be responsible for any loss, damage, claim or expense caused by the acts or omissions of yourself, of any other third party not connected with the provision of the travel arrangements or services, or due to an event of Force Majeure.

While we endeavour to meet scheduled arrival and departure times, we cannot guarantee this. We disclaim any liability for any additional expenses you incur or any missed connections/services attributable to delays.

General liability limitation

Australian Consumer Law and corresponding legislation in other jurisdictions in certain circumstances imply mandatory conditions and warranties into consumer contracts ("Consumer Warranties"). These Booking Conditions do not exclude or limit the application of the Consumer Warranties. Other than the Consumer Warranties, we disclaim all warranties.

To the fullest extent permitted by law, our maximum liability to you under these Booking Conditions, in tort (including negligence) and at law is limited to arranging for the travel arrangements to be resupplied or payment of the cost of having the travel arrangements resupplied.

COMPLAINTS

In the event of a problem with any aspect of your travel arrangements you must tell us or make our representative aware of such problems immediately.

We will only consider and be responsible for claims made against us where we have had the opportunity to put things right on the ground. If you notify us of a problem during travel and we haven't resolved it to your satisfaction, then you must make any claim in writing, within 30 days from the end of your travel arrangements.

DEEMED ACCEPTANCE

If you place a booking on behalf of another party, you represent and warrant us that you are duly authorised to provide the agreement and consent of the other party to be bound by these Booking Conditions. You agree that you will be responsible for any loss or damage we incur if this is not the case.

GENERAL

The contract between Northlander Pty Ltd (ACN 091 030 358) trading as Northland Coach & Travel and you is governed by the laws of the State of New South Wales. Any disputes shall be dealt with by a court with the appropriate jurisdiction in New South Wales.

If any provision of these Booking Conditions is found to be unenforceable, then to the extent possible it will be severed without affecting the remaining provisions.

Any personal information you provide to us will be collected, stored, used, protected and shared in accordance with Australian Privacy Principles, and our Privacy Policy, which is published here www.northlandcoaches.com.au

Updated:26 January 2021

Tour Booking Form

PLEASE RESERVE THE FOLLOWING PERSONS ON

Tour Name: **Lightning Ridge**

Departure Date: **Monday 28 March 2022**

Passenger 1

GIVEN NAME: …… **SURNAME:** ……

Please print your name as per your Photo ID

Preferred name on tour: ……

Passenger 2

GIVEN NAME:…… **SURNAME:** ……

Please print your name as per your Photo ID

Preferred name on tour: ……

ADDRESS: ……

……

PHONE: (Home)…… **(Mobile)** ……

ACCOMMODATION ☐ **Double** ☐ **Twin** ☐ **Single** (extra to be paid for single supplement)

Do you suffer from mobility problems? YES NO Do you require a special room? YES NO

If sharing with someone (Name): ……

Are you a Northland Travel Club Member? Yes/No

Medical Dietary Requirements: ……

……

In the event of an emergency please provide us with your **Next of Kin** details.

NAME: …… PHONE: ……

PAYMENT:

Enclosed is my Deposit / Full Payment of $..... FOR …….. PERSONS

Cheques to be made payable to Northland Coach & Travel
Direct Deposit: National Australia Bank BSB: 082 551 Acc: 24 556 3506
Acc Name: Hale Client Trust Account Please give your surname as a reference.

TRAVEL INSURANCE Travel Insurance is not included but is strongly recommended.

On behalf of all persons named, I/We have read, understand and agree to abide by the booking conditions.

SIGNATURE: …… DATE: ……

Please complete this form and post with your deposit to

Northland Coach & Travel
PO Box 45
South Grafton NSW 2460

NORTHLAND COACH & TRAVEL

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